



1. How long does it take to get a custom-made (bespoke) espresso machine?

The average bespoke machine takes at least 9 months from the start of the project to delivery. The two largest variables that affect timing are the level of complexity of the design, and your availability to work with our designer.

2. What is the difference between customization and personalization?

La Marzocco offers two main types of options for making machines even more special for owners' personalization and customization. A personalized machine can include special metal finishes and/or paint applied to existing body panels. Custom machines describe any machine where new parts and panels replace existing components of a machine.

3. Can I visit the workshop while my bespoke machine is being made?

Yes absolutely! Please let your sales representative know you would like to schedule a visit while discussing your machine design.

4. Are the Officine Fratelli Bambi espresso machines different than La Marzocco espresso machines?

Officine Fratelli Bambi espresso machines are based on La Marzocco technology and adhere to the same quality standards.

5. Are ongoing maintenance and replacement parts available for the custom espresso machines?

Yes, it is part of our philosophy that maintenance and parts stay available for a minimum of ten years after a model has been discontinued. Moreover, with custom machines, we will keep an archive of all handmade parts, so that parts can be recreated at any time in the future.

6. Are the custom espresso machines certified?

Whenever possible, machines carry all certifications required locally. Please consider there are a range of certifications required globally, and it might not be possible to offer all certifications on all machines.

7. How much does an Officine Fratelli Bambi custom espresso machine cost?

Feel free to contact us at [sales@lamarzocco.com](mailto:sales@lamarzocco.com) and we can provide pricing indications in your local currency.